

Domino Cloud

Maximising Uptime through Remote Connectivity



Domino Cloud is part of the SafeGuard service and support package and provides comprehensive protection for Domino Ax and Gx Series inkjet coders, helping you to maintain your printer and avoid or resolve problems using remote diagnostics, event alerts and email alerts.

- ◆ Access to real-time printer & ink performance data and reports to increase OEE
- ◆ Helpdesk support and email alerts when faults are detected
- ◆ Domino Cloud comes standard with any **SafeGuard*** Warranty
*SafeGuard is a remote monitoring, diagnostics and service cover for your printer.



◆ **User selectable email alerts**

With remote diagnostic capability, you can opt in to receive email alerts on your printer's status, allowing you to take action before a fault occurs.

◆ **Review printer and ink performance from a distance**

Production uptime is increased by using remote diagnostics to review printer and ink performance data from a distance, and ensures timely consumable changeovers are completed to achieve zero downtime.

◆ **View connected printers side by side**

Save time and stay informed by viewing multiple connected i-Techx printers' performance information side by side via the Domino Cloud dashboard screen.

◆ **Secure access to your data via any mobile device**

Gain secure access to the intuitive Domino dashboard via a protected login - the information is viewable immediately from any connected device, including PC, laptop, tablet or smartphone.

◆ **Anytime access to your printer systems**

Remotely log in to your Domino dashboard with a secure password, allowing you the freedom to work away from your factory with full visibility of your working system.

◆ **OEE information for line improvement**

Reports incorporate OEE calculations and printer usage charges and provides insights for line improvement and lean manufacturing initiatives.

◆ **Automated weekly email reports**

Automated weekly reports and Domino notifications provide you with ultimate peace of mind, and ensure your printers are working faultlessly.

◆ **Prevent faults from occurring**

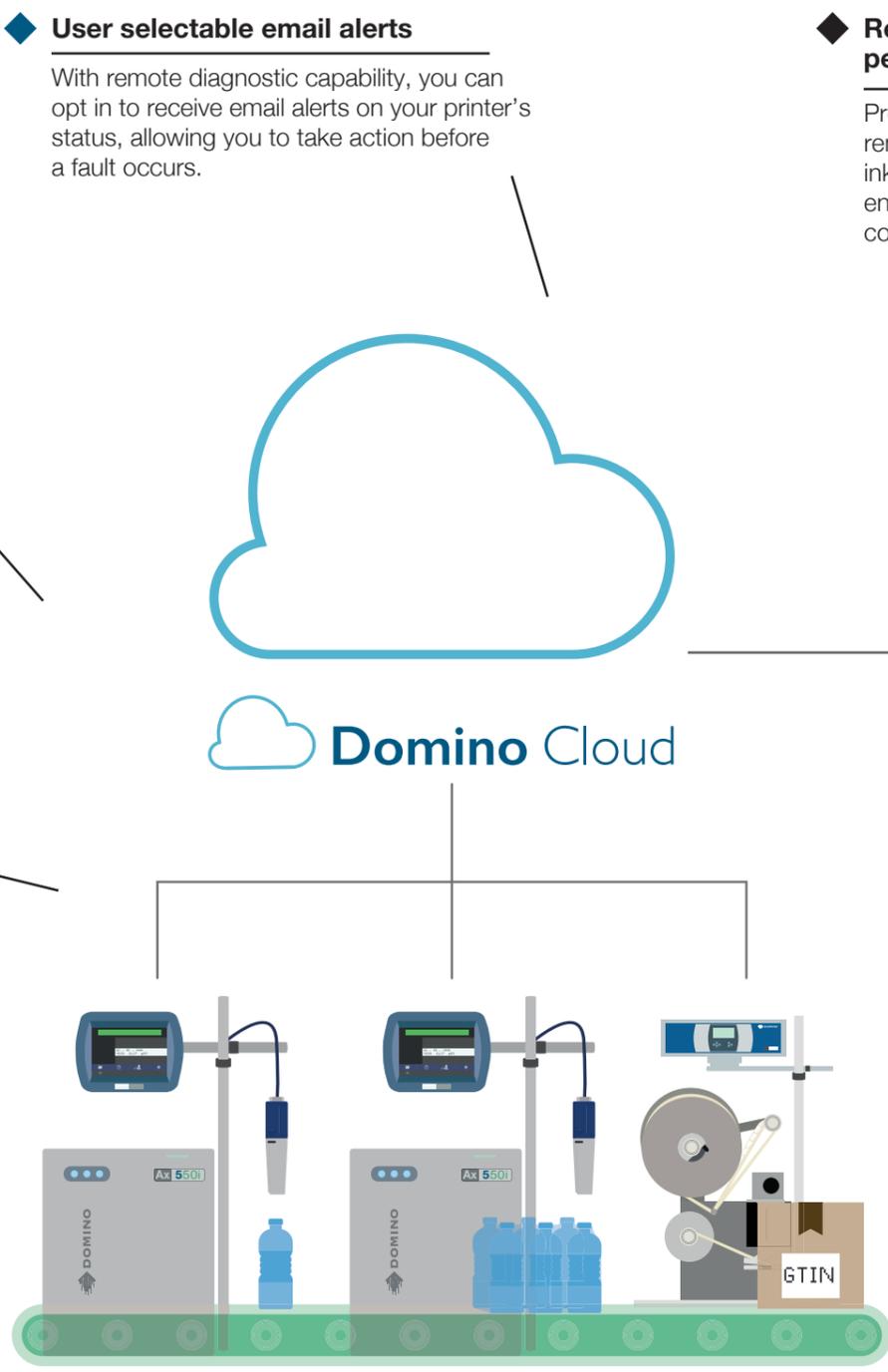
insignia's Helpdesk enables maximum uptime of the printer's performance through remote monitoring and can initiate action to prevent faults from occurring.

◆ **Printer metrics are monitored remotely**

Printer metrics that contribute to the printer's Overall Equipment Effectiveness (OEE) calculation are monitored remotely, giving you the tools to improve production.
**Available with SafeGuard Platinum*

◆ **Secure and Safe Network Connection**

For ultimate security, your printer status information will be transmitted via a secure and safe network connection.



Domino Cloud Features are Available with SafeGuard

- Remote diagnostics and insignia Helpdesk support for a fast fix of problems.
- Online performance dashboards via your smartphone, tablet or PC.
- Access to online refresher training for operators.
- User selectable email alerts on the printer's status.
- OEE/reports tabs containing production line OEE performance statistics, printer production and consumable usage overviews.
- Customer reports that are generated automatically and emailed on a weekly basis with insight into printer performance.
- Remote monitoring through the insignia Helpdesk to monitor the status of your printers, with proactive steps taken to resolve any problems detected

SafeGuard Packages

	SafeGuard Basic	SafeGuard Standard	SafeGuard Platinum
Parts & Labour	✓	✓	✓
Priority Response	✓	✓	✓
Annual Optimisation	✓	✓	✓
Online Training Resources		✓	✓
Connection to Domino Cloud		✓	✓
Remote Diagnostics*		✓	✓
Customer Dashboards*		✓	✓
Selectable Email Alerts*		✓	✓
OEE/Report Screen*		✓	✓
Quarterly Optimisation			✓
Remote Monitoring*			✓
24/7 Helpdesk			✓
Payment Options (ex GST)			
Annual Price	P.O.A	P.O.A	P.O.A
Quarterly Price	P.O.A	P.O.A	P.O.A
Monthly Price	P.O.A	P.O.A	P.O.A
* Domino Cloud enabled			